



MANUFACTURING OF HIGH TENSILE PRECISION FASTNER.

# Milan Auto

Since 2011  
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## Quality Policy of Milan Auto:

At Milan Auto, we are committed to delivering excellence in the manufacturing and supply of high-quality dowel pins. Our dedication to quality is ingrained in every aspect of our operations, from product design and material sourcing to production processes and customer service.

Our Quality Policy is based on the following principles:

1. **Customer Satisfaction:** We prioritize customer satisfaction above all else. Understanding and meeting our customers' needs is the cornerstone of our business. We strive to provide products that consistently meet or exceed their expectations, ensuring reliable performance and long-lasting value.
2. **Product Excellence:** We are dedicated to producing dowel pins of superior quality. Through continuous improvement, innovation, and adherence to industry standards, we maintain the highest level of excellence in our products. Rigorous testing and inspection procedures are integrated into our manufacturing process to guarantee the reliability and accuracy of each dowel pin.
3. **Compliance and Safety:** We are committed to compliance with all applicable laws, regulations, and industry standards. Safety is paramount in everything we do, from ensuring the well-being of our employees to producing products that contribute to the safety and reliability of the systems they are integrated into.
4. **Process Optimization:** We continually strive to enhance our processes and systems. Our commitment to continuous improvement drives us to identify opportunities for efficiency gains, waste reduction, and streamlined operations. We embrace new technologies and best practices to stay at the forefront of dowel pin manufacturing.
5. **Employee Empowerment:** Our employees are the heart of our success. We foster a culture of empowerment, encouraging open communication, skill development, and teamwork. Their expertise and commitment contribute significantly to the quality of our products and services.

6. Environmental Responsibility: Milan Auto is conscious of its environmental impact. We endeavor to minimize our carbon footprint through sustainable practices, responsible resource management, and waste reduction measures.
7. Supplier Collaboration: We value strong partnerships with our suppliers. By working closely with them, we ensure that the materials used in our dowel pins meet the highest quality standards and align with our commitment to sustainability.

This Quality Policy is communicated, understood, and implemented at all levels of the organization. Regular reviews and audits help us monitor and improve our performance continually. Our commitment to quality remains steadfast, reflecting our dedication to being a trusted and reliable partner for our customers and stakeholders.

Quality Head

SubhashM